Service
with a mission.
The Salvation Army, an international movement, is an evangelical part of the universal Christian church. Its message is based on the Bible. Its ministry is motivated by the love of God. Its mission is to preach the Gospel of Jesus Christ and to meet human needs in His name without discrimination.

Doing the Most Good
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Dear Friends,

We are pleased to share our 2012 Annual Report with you at a time of great excitement for The Salvation Army Greater Houston Area Command. Our theme this year is “Service with a Mission,” and we believe that service to God and service to man is evident in all that we accomplished in the past year.

The expansion at Sally’s House in downtown Houston, completed in late 2012, is making it possible for us to serve many more homeless women in need. The Ann and Hugh Roff Safe Harbor for Women Shelter provides a hot meal, showers, and a warm bed each night for up to 22 transient women. In the following pages, you will read a heartwarming story about a client who came in through the shelter, transitioned to the regular program at Sally’s House, and is now an employee who is helping other women overcome the challenges in their lives.

From the many officers who run our Corps and Community Centers to the staff who keep our buildings and facilities clean, our employees provide Service with a Mission in a variety of ways. In this report you will learn about staff members whose lives have been transformed by the work that they do each day. You will be inspired and touched by our employees’ deep commitment to God, to our clients, and to helping the community’s least fortunate get the help they need and deserve.

The Salvation Army could not carry out its mission without the thousands of volunteers who support us. Over Christmas, some 31,000 volunteers gave more than 124,000 hours to our organization by serving meals to the homeless and hungry and by working at our Secret Santa Warehouse, sorting and packaging toys and gifts for over 30,000 children and seniors in Houston, Conroe, and Pasadena. Volunteers also play a vital role in each of our...
17 facilities, where they perform a variety of duties – teaching piano to children, providing shelter to the homeless, helping clients learn to read and speak English, and countless other tasks.

In 2012, we also made great strides toward completing our capital campaign. Thanks to the extraordinary commitment of our campaign committee and local donors, we have raised nearly $15 million to build or renovate three of The Salvation Army Greater Houston Area Command’s facilities. The next phase of the campaign will raise $2.5 million for a new shelter in Conroe.

We would like to extend our deep gratitude for all that you have done to help The Salvation Army Greater Houston Area Command pursue Service with a Mission in 2012. We look forward to sharing more positive news of our progress with you in the future.

Major Chris Flanagan
Area Commander

Charles L. Roff
Chairman, Board of Advisors
Gerald Eckert, Director of Social Services, joined the staff of The Salvation Army Greater Houston Area Command in 2005, following the devastation of Hurricane Katrina. A few years later, when the head of the Social Services department retired, Gerald was selected to fill this key role. Under his leadership, the Army’s Social Services department has continued its longstanding tradition of providing disaster relief and emergency food and clothing, while also pursuing new strategies to address community needs.

“The Salvation Army has allowed us to be creative and responsive,” Gerald says, “and to expand within our mission to provide services that were urgently needed but did not exist before.”

Among the clients’ most frequent needs is housing. “Without housing, there’s very little else anyone can do,” Gerald emphasizes. He and his team focus on helping the homeless find housing as well as on prevention – in other words, keeping a roof over the heads of those at risk of becoming homeless.

Using a case management model, Gerald and his Social Services team work diligently to understand and address the root causes of each client’s current situation. “We spend time with people to figure out what’s bringing them to our office,” he explains. “It’s never just the water bill or the rent or food or clothing; there are often a number of underlying issues that have brought the current situation about. So rather than spend 15 minutes with a person and just hand over a one-time check, we sit together for a while and talk about what is really going on, and how we can help.”

“Our approach is, ‘Here you are now, and here is your opportunity for a change. How do you want to take advantage of it?’ We want to show them all of the opportunities that the world has to offer them, regardless of their past.”
The Salvation Army’s Social Services division provides a wide variety of assistance to individuals and families in need, including groceries and household necessities, hygiene kits, prescription drug assistance, eye glasses, help applying for food stamps, rent/utility payments, and clothing and furniture vouchers.

In 2012, our Social Services office on Main Street served 5,055 individuals. 2,672 men and women received emergency food, clothing, eyeglass, and/or furniture vouchers. 2,075 received case management services, income and resource assessment, financial recovery plans, and housing search and placement services.

A new Youth Drop-In Center - the first of its kind in Texas - will soon provide a safe place for young adults between the ages of 18 and 25 to go to during the day when most shelters are closed.
Julianna Blunt never imagined that she would be homeless, but after her employer cut the security guard’s hours in 2008, she was unable to pay her mortgage and had to give up her home. At night, she continued working the graveyard shift as a security guard; during the day, she searched for a safe place to sleep. “When I got off from work,” she recalled, “I had nowhere to go.”

She often slept on a sidewalk or road, carrying all of her belongings in a backpack. One painful time, she struggled to fall asleep as ants bit her legs. “What did I do to myself?” she thought. “I had a house, steady work, and now I’m hungry and sleeping in the grass.”

As a homeless woman, Julianna not only feared for her safety, but also felt that she had lost some of her humanity. After a year of living this way, however, she found the transient women’s program at Sally’s House. “They had respect for me and treated me like family. They clothed and washed me. My bed was clean, and they served me like I was in a restaurant. It made me feel good that I was getting this service, even though I was homeless.”

During the six months she stayed at Sally’s House, Julianna was able to save enough money to rent a small apartment. She now works the night shift at Sally’s House, caring for the women in the transient program. “I love working for them, because what was done for me, I am now doing it for someone else.”
After more than a year of planning and fundraising, the Ann and Hugh Roff Safe Harbor for Women at Sally’s House is now open, providing temporary shelter for up to 22 transient women each night. Women enter the facility in the late afternoon, receive a hot meal, have their clothes washed, and are given a clean bed to sleep in. They check out the next morning. This new program fills a critical gap in the safety net.

Since February 2012, more than 1,800 local homeless women have been served by the transitional program, and 15 of these transient women have entered the recovery program at Sally’s House.

In 2012 The Salvation Army provided 161,522 nights of shelter to 9,882 homeless adults, children, and families at five transitional living and shelter facilities:

**Sally’s House**, in downtown Houston, provides shelter and support for approximately 60 women.

**Harbor Light Center**, in near north Houston, provides alcohol and drug rehabilitation services to adult men, as well as shelter to men in recovery and supportive housing for homeless veterans.

**Conroe Corps and Community Center**, in Montgomery County, provides shelter for up to 50 homeless men, women, and children from the surrounding communities.

**Family Residence**, in Midtown, provides safe shelter and support to homeless women and families, serving approximately 100 people at any given time.

**Adult Rehabilitation Center**, just west of downtown Houston, is a residential treatment program that serves up to 172 men who are addicted to drugs and alcohol.
Alan Evans had been drinking for almost 40 years, since he was a teenager. In September 2012, as a last resort effort to get sober, he entered the Salvation Army’s Adult Rehabilitation Center (ARC), which clients call “Houston’s best kept secret.”

Alan has found a great sense of fulfillment through his participation in Visual Compassion, a work therapy program at the ARC launched by volunteer Dr. Joseph Dollak. Visual Compassion is a non-profit organization that aims to tackle poverty by providing low-cost eye care services and job training opportunities for the working poor.

Visual Compassion trains and employs ARC clients to make prescription and reading glasses for those who cannot afford them. Using recycled frames, the client trainees cut hundreds of glasses per week, most of which go overseas in mission work. Trainees must pass a math skills test before starting the program, and those who finish the training course earn a certification that is roughly equivalent to a two year degree.
Thanks to his successful completion of the ARC program and his involvement with Visual Compassion, Evans has achieved six months of sobriety – his longest length of sobriety ever. “The ARC allows a man to come in with nothing: financially, emotionally, spiritually, morally bankrupt, and with God’s help, they grow from a seedling to an oak tree,” Evans says. “There’s a lot of love here. Tough love, but it’s still love.”

When he graduates from ARC in the spring of 2013, he plans to give back. “I want to return the help that was given me,” he emphasizes. “I will not leave here. I will stay and help others who walk in the door.”
Many people have jobs they love, but few are lucky enough to be loved in return by those they serve. DeVeta Webb, Education Coordinator for The Salvation Army Boys & Girls Clubs, is one of the lucky ones. As a mentor, teacher, and “substitute mom” to disadvantaged youth in the Houston area, DeVeta plays a vital role in nurturing and mentoring these young people as they navigate their future education and career opportunities.

DeVeta never expected to pursue a career working with children. Growing up in a family of teachers, principals, and educators, she had no desire to follow in their footsteps. But fate stepped in and changed her plans.

“Working with young people through the Boys & Girls Clubs has changed my life 180 degrees,” she reflected. “I have the privilege of working one-on-one with students who need life skills and options. They rely on me as a mentor, as a disciplinarian, as an adult they can trust, and in some cases, as the mom they don’t have at home.”

The Salvation Army’s six local Boys & Girls Clubs serve more than 4,000 youth, who participate in social and educational programs, sports and recreational activities, spiritual guidance, and career and college mentoring. “Many Club members come to us with few life skills or opportunities, and we provide a safe environment for them to learn, grow, and excel,” DeVeta says. “These young people give me as much as I give them — if not more. They are a part of my family.”
BOYS & GIRLS CLUBS

Boys & Girls Clubs are the centerpiece of The Salvation Army’s youth programming. The Clubs provide a safe and constructive place for children from the community to go after school and during the summer to learn and to participate in activities that maximize their potential. These enriching activities focus on character and leadership development, sports, recreation, health, spiritual development, the arts, and life skills. The Salvation Army Boys & Girls Clubs in the Houston metro area serve an average of more than 270 young people per day.

The Salvation Army’s Youth of the Year Scholarship Program provides scholarship opportunities to teens in our Boys & Girls Clubs.

In 2012, 34 winners received a grand total of $100,000 in scholarship funding.
Every Saturday for three hours, Heekyoung Lee forgets about everything but the music. When the software engineer walks through the doors of the International Corps Community Center in Southwest Houston on Saturday mornings, she is there not just as a member of The Salvation Army church, but also as one of a select group of passionate volunteers who have made it their mission to bring the gift of music to children who would not otherwise have access to this form of expression.

“It is something so small that I can do to serve God, and the children appreciate it so much. I can see it in their faces every time,” she explains.

The piano lessons and other music programs at the International Corps Community Center fill an important gap in the community, particularly since many public schools have cut back their music and arts programs, significantly reducing opportunities for low-income students to participate. The piano students at the International Corps Community Center range in age from kindergarten to high school. Interest in lessons is extremely high; in fact, there are now more than 100 children on a waiting list to take piano lessons from Lee and two other volunteer teachers at the Center.

For Lee, who first began taking piano lessons at the age of 17, music is her passion. Although it is difficult to leave her two children at home on Saturday mornings, she cannot imagine her life without the many young children who are now her students. Moreover, the lessons she teaches are about so much more than just musical notes.

“I used to teach piano as a part time job,” she comments. “Now I’m not making any money, but I am happier because I am helping others, and I am introducing these children to God.”
At The Salvation Army Houston International Corps clients come from many different countries and speak many different languages, but what they have in common is poverty – and a strong desire to better their lives. One of the International Corps’ most popular programs is high-quality after-school and summer programs for area children. Staff and volunteers provide a safe and nurturing place where young people from the community can have fun, learn, and develop their potential. A new community center is being constructed on Cook Road between Bellaire and Beechnut Boulevards and will provide ample space for the International Corps’ growing programs. The new facility will enable the International Corps to serve more clients and offer more programs and services that the community needs.

The Salvation Army Greater Houston Area Command operates six Corps Community Centers, which provide crucial outreach and support to residents of Harris, Fort Bend, and Montgomery counties:

- Aldine Westfield Corps Community Center
- Conroe Corps Community Center
- International Corps Community Center
- Northwest Corps Community Center
- Temple Corps Community Center
- Pasadena Corps Community Center

Through the ministry of The Salvation Army, each of the Corps Community Centers provides an array of services, including youth and senior programs, counseling, financial assistance, emergency food assistance, disaster relief, and emergency response services among many others.
On any given day, one can walk into The Salvation Army’s Aldine-Westfield Community Center and find a small crowd of senior citizens having fun: having a delicious meal and visiting together, playing Bingo or other games, making crafts, swimming, exercising, and sometimes dancing. For many of these individuals, the senior programs are the core of their social and spiritual lives, as well as the heart of their community.

Her sister Elaine enjoys participating in the senior programs too and feels that the experience enriches her life. “The people here are very nice,” Elaine comments. “We have a lot of activities like dominoes, swimming, Zumba, and exercise classes . . . but most of all, this is a spiritual place. We all pray for each other.”

Levester Smith, age 78, has been coming to Aldine-Westfield Community Center for 20 years. Her six children, 14 grandchildren, and 13 great-grandchildren are happy that she has a safe and supportive place to go during the day for a nutritious meal and the social interactions that help to keep her healthy and engaged.

“I find this place very uplifting,” Levester says. “It helps so many people. For those who don’t have anyone, it means they don’t have to be alone.”

Maxine White, age 82, has been enjoying the senior programming at Aldine-Westfield for nearly 25 years. Although health challenges now sometimes prevent her from coming, she makes it to the Center whenever she can thanks to the transportation that her local community center provides.

“She has a safe and supportive place to go during the day.”
The Salvation Army serves seniors at five facilities:

- The Evangeline Booth Garden Apartments
- William Booth Garden Apartments
- Aldine Westfield Corps Community Center
- Pasadena Corps Community Center
- Temple Corps Community Center

We offer a wide variety of programs for seniors in a safe and supportive environment. These include affordable housing, social activities, physical fitness opportunities, continuing education classes, health fairs, and monthly field trips.

Transportation to and from some facilities is provided for seniors who cannot drive.

Some facilities serve breakfast and lunch to seniors each weekday, ensuring that they have regular access to healthy meals.

In some cases, case management is provided to connect seniors to existing resources and to make sure that they are well cared for.
In just a few short years, Mary Maxey has gone from a self-proclaimed “reluctant” member of The Salvation Army Women’s Auxiliary to its current President. When asked in 2004 to join the Auxiliary, she had plenty on her plate and was not in a position to take on a major volunteer role. She finally agreed to join, however, and came on board as the Corresponding Secretary.

“The bell ringers at Christmas time had been my only exposure to The Army, so once I became involved, I was amazed by how many lives and different sectors The Salvation Army touches,” says Mary. Her church leaders had been encouraging her to reach out to career women, and through her work with The Army she is able to touch many more people than she thought possible.

When she was asked to become President of the Women’s Auxiliary, Mary felt a tug from God to assume a leadership position within the Auxiliary. She has taken a year off from work to fulfill her duties as President and feels that the position is a true calling for her.
Mary credits her many friends and fellow Auxiliary members for what she considers the group’s biggest accomplishment: starting a weekly Bible Study at Sally’s House. Sixty-four women in recovery now attend the twice weekly group, sharing their faith, fears, and challenges. As Mary observes,

“The ministry at Sally’s House is a true ‘urban mission’ and an example of why the Houston Area Auxiliary is the #1 group in the country.”
The Salvation Army's Commander's Circle and William Booth Society recognizes individuals, foundations and corporations who make significant gifts to The Salvation Army. We depend on the compassionate support of these donors to fulfill our mission and we are thankful for their support.

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In 2009, The Salvation Army launched the $16.4 million “Giving for Living” Capital Campaign with an eye towards renovating or rebuilding four of our existing facilities. Over the past four years, we have rebuilt the Garden City Boys & Girls Club which was destroyed by Hurricane Ike in 2008, added The Ann and Hugh Roff Safe Harbor For Women to the existing Sally’s House facility, broken ground on the new International Corps and Community Center in Southwest Houston, and will soon begin renovation of the shelter facility at the Conroe Corps and Community Center.

We are thankful for these donors who have enabled us to better serve thousands of existing clients and open our doors to help more individuals and families across a full range of services, from recovery and rehabilitation to youth services.

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Groundbreaking for the Garden City Boys & Girls Club. Project was completed May 2011 and now serves as a safe haven for youth year round.

Mr. J. Hugh Roff, Jr. speaking at the dedication of the Ann and Hugh Roff Safe Harbor for Women. Project completed in February 2013 and now serving 22 transient homeless women each night.

International Corps Community Center groundbreaking in March 2013. The new facility will open in early 2014 and will provide much needed space for community activities, class and worship.
The Salvation Army Houston, Texas Area Command Operating Fund

Statement of Financial Position
September 30, 2012

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Statement of Activities and Changes in Net Assets
For the Year Ended September 30, 2012

Support and Revenue

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Expenses

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<td><strong>Total expenses</strong></td>
<td><strong>$18,951,080</strong></td>
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Change in net assets $729,451
Net assets at the end of year $3,419,226
Houston Area Command
Advisory Board
Charles L. Roff, Chairman
Jeffrey B. Early, Vice Chairman
Robert E. Bland, Jr., Secretary
James G. Bogues, Treasurer
Marcus A. Watts, Immediate Past Chairman
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Robert E. Conklin
Marilyn DeMontrond
Sidney Faust
Don L. Fitch
D.V. Sonny Flores
Dan Gualtieri
Michael J. Helm
Terry Hill
Ed Jones
Jeanie Kilroy
George Lee
Judi A. McGee
Linda McReynolds
Dorothy T. Nicholson
Risher Randall, Sr.
George A. Rizzo
J. Hugh Roff, Jr.
Tom Ryan
William T. Slick, Jr.
C. Richard Stasney, M.D.
David F. Taylor
Margaret Vaughan Robinson
Vicki West
Kim Wheless
Jim P. Wise
Ronald W. Woliver
Merele Yarborough
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John Hugh Roff, III, MD, Vice Chairman
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David Brewer
Richard Brown
Mike Grimes
Don Haley
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Pam Guthrie, Secretary
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Jim Barker
Melvin E. Cowart
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Mark Fifield
James Godbe
Rick Guerrero
Horace Leopard
Trixi Spires
Bill Stapelfeldt, III
Jackie Welch

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Rick Hamm, Assistant Chairperson
Dr. Alan Moore, Past Chairman
Dr. Walter Wilkinson, Past Chairman
Wayne Bergstrom, Past Chairman
Alice D. Coker, Life Member
Peggy Apple
Chris D. Baughman
Steve Bergstrom
Mike Carnes
Betty Chandler
Sam Damico
Gale Eason
Rachel Ehlers
Jim Freeman
Lee Ann Furfey
Martha Gustavsen
Bill Jackson
John Pfeiffer
Susie Pokorski
Marissa Rummell
<table>
<thead>
<tr>
<th></th>
<th>Facility Name</th>
<th>Address</th>
<th>City, State, Zip</th>
<th>Phone</th>
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<tbody>
<tr>
<td>1</td>
<td>Area Command Administrative Office</td>
<td>1500 Austin Street</td>
<td>Houston, TX 77002</td>
<td>713-752-0677</td>
</tr>
<tr>
<td>2</td>
<td>Social Services*</td>
<td>2208 Main St.</td>
<td>Houston, TX 77002</td>
<td>713-658-9205</td>
</tr>
<tr>
<td>3</td>
<td>Sally’s House §</td>
<td>1717 Congress</td>
<td>Houston, TX 77002</td>
<td>713-223-8889</td>
</tr>
<tr>
<td>4</td>
<td>Harbor Light Center &amp; Corps and Red Shield Lodge §†</td>
<td>2407 North Main</td>
<td>Houston, TX 77009</td>
<td>713-224-2875</td>
</tr>
<tr>
<td>5</td>
<td>Temple Corps Community Center Boys &amp; Girls Club †</td>
<td>4516 Irvington Boulevard</td>
<td>Houston, TX 77009</td>
<td>713-692-0522</td>
</tr>
<tr>
<td>6</td>
<td>William Booth Garden Apartments</td>
<td>808 Frawley</td>
<td>Houston, TX 77009</td>
<td>713-692-4186</td>
</tr>
<tr>
<td>7</td>
<td>Family Residence §</td>
<td>1603 McGowen</td>
<td>Houston, TX 77004</td>
<td>713-650-6530</td>
</tr>
<tr>
<td>8</td>
<td>Adult Rehabilitation Center § †</td>
<td>2118 Washington Avenue</td>
<td>Houston, TX 77007</td>
<td>713-869-3551</td>
</tr>
<tr>
<td>9</td>
<td>Aldine Westfield Corps Community Center Boys &amp; Girls Club</td>
<td>2600 Aldine Westfield Road</td>
<td>Houston, TX 77093</td>
<td>713-695-3388</td>
</tr>
<tr>
<td>10</td>
<td>Garden City Boys &amp; Girls Club</td>
<td>9717 W. Montgomery</td>
<td>Houston, TX 77088</td>
<td>832-201-8076</td>
</tr>
<tr>
<td>11</td>
<td>Upward Bound Program at Sharpstown High School</td>
<td>7504 Bissonnet</td>
<td>Houston, TX 77074</td>
<td>713-787-1727</td>
</tr>
</tbody>
</table>
12 International Corps Community Center †
5757 Ranchester Dr., Suite 1900
Houston, TX 77036
713-988-5201

13 Northwest Corps Community Center †
Boys & Girls Club
12507 Windfern Road
Houston, TX 77064
832-200-4620

14 Conroe Corps Community Center *§†
304 Avenue E
Conroe, TX 77301
936-760-2440

15 Pasadena Corps Community Center*†
Boys & Girls Club
2732 Cherrybrook Lane
Pasadena, TX 77502
713-378-0020

16 Evangeline Booth Garden Apartments
2627 Cherrybrook Lane
Pasadena, TX 77502
713-920-1844

17 Social Services - Fort Bend’
10435 Greenbough Dr.
Stafford, TX 77477
281-207-2500

* Financial Assistance
§ Shelter
† Worship Center
Service with a mission

The Salvation Army Greater Houston Area Command
1500 Austin Street - Houston, TX 77002

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or call 832.201.8000